

Indicator Description	2018/19 Q1	2018/19 Q4	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Target	Direction of Travel	Status vs Target
Reduce the number of Delayed Transfers of Care (DTOC) from hospital for residents of CWaC (total number of days delayed, 6 week time lag on data)	2,380	10,159	2,866	5,933	8,242	8,667	Declining Performance	Red
Reduce the number of Delayed Transfers of Care (DTOC) from hospital for residents of CWaC where the responsibility for the delay was social care only (total number of days delayed, 6 week time lag on data)	-	2,656	-	1,762	2,563	2,554	Declining Performance	Red
Increase the number of carers who are given information and advice and/or signposted to other universal services	88	291	91	211		400	M	M
Increase the Carer-reported quality of life score, reported via the Carers Survey (max score is 12, survey conducted every 2 years)	-	-	-	7.2	-	8.0	M	M
Reduce the number of older people who have a permanent admission to a residential or nursing care home	124	497	63	155		427	M	M
Increase the proportion of people receiving community-based social care services who receive self-directed support	-	99.9%	-	99.9%		100%	M	M
Maintain the number of people receiving telecare	2,688	3,520	-	3,540		3520	M	M
Reduce the number of injuries due to falls in people aged 65 and over (NHS data, 12 month time lag on publication)	-	1,720	-	-		1570	M	M

Indicator Description	2018/19 Q1	2018/19 Q4	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Target	Direction of Travel	Status vs Target
Increase the proportion of new clients who received reablement where no request was made for ongoing support	-	68.2%	-	63.0%	60.0%	72.0%	Maintained Performance	Red
Increase the social care-related quality of life score, reported via the ASC Survey (max score is 24) (Time lag of 6 months on data)	-	19.4	-	-		19.4	M	M
<b>Increase the proportion of adults with a learning disability who live in their own home or with their family</b>	-	88.70%	-	87.10%		90.0%	M	M
Increase the proportion of adults in contact with secondary mental health services who live independently with or without support	61.8%	59.90%	-	53.20%	52.20%	80.0%	Maintained Performance	Red
Increase the proportion of adults with a learning disability who are in paid employment	-	5.9%	-	5.50%	5.4%	6.0%	Maintained Performance	Red
Increase the proportion of adults in contact with secondary mental health services who are in paid employment	-	7.0%	-	9.1%		6.7%	M	M
Increase the number of interactions delivered through community/3rd sector providers	-	11,116	-	11,510		11,500	M	M
Increase the number of visitors to the CWaC Local Offer website for adults and children (reported as total per year)	-	730,722	-	385,911	524,922	767,258	Improving Performance	Green
Increase the number of people completing adult social care self-assessments online (to be reported at end of year)	-	-	-	-		Awaiting People Commissioning	M	M